

CISL Crisis Management

Prepare Your Organisation for the Worst

Where: Aarhus, Copenhagen,
Stockholm & Oslo

Price: 1-DAY: 8.995 DKK pr. pers.
2-DAY: 16.995 DKK pr. pers.

Critical incidents can paralyse the organisation, business and operations. Is your organisation ready to handle the aftermath of a cyberattack, ransomware, system failures or a social media storm?

Minimize the damage & recover faster!

A relatively small investment in preparing your organisation for critical situations and crises can significantly enhance its resilience. By equipping leaders and key employees with the right strategies, your organisation can navigate crises more effectively, minimise damage, and recover faster.

This course is designed for top management and key personnel with critical roles in organisational crisis preparedness, providing knowledge and skills to prepare for and manage the unexpected, ensuring they are ready to act decisively when it matters most.

Covering following topics

- The Anatomy of a Crisis and the Crisis Curve.
- Decision-making under Pressure (Psychological Mechanisms).
- Crisis Organisation and Leadership in Practice.
- Crisis Communication and Media handling.
- Effective Information and Stakeholder Management.
- Resilience, Risk management, and Security.
- Incident Response: assessing the situation, escalating, and reporting.

A course led by renowned experts

With **Ken Bonefeld Nielsen** as the lead instructor, participants will learn from international experts with backgrounds in the defence and private sector, bringing extensive experience in navigating crises situations in the best possible way. This intensive course is offered as a 1- or 2-day session in either English or Danish:

1-Day Course: Focuses on essential tools, case studies, and smaller exercises, equipping participants to apply the learnings in their own organisations.

2-Day Course: Includes an intensive crisis management exercise where participants practice decision-making with incomplete information, handle media attention, and work under pressure to ensure organisational survival.

Walk away with

- **Leadership Strategies** on how to effectively prepare your organisation for major incidents.
- **Crisis Best Practices** on how to act swiftly and confidently during critical incidents.
- **Strategies for Crisis Communication** - controlling the narrative and protecting the company image.
- **Insights into the importance of prioritising** key elements such as information management, stakeholder engagement, task coordination, and resource allocation.
- **Improved capabilities in minimising the negative impact** of critical incidents and ensure organisational resilience.

Get in Touch

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